



ERIC J. HOLCOMB, *Governor*  
GREGORY L. WILSON, SR., *Executive Director*

March 18, 2020

To all concerned:

Following recommendations from the Indiana State Department of Health, ICRC will no longer be accepting walk-ins beginning Wednesday, March 18, in response to the COVID-19 (coronavirus) outbreak.

We will continue to process claims through website inquiries as well via phone. This is a necessary and preventative measure to ensure the health and safety of all of our guests and employees. We appreciate your understanding during this time and welcome questions via phone or email.

As the situation continues to unfold, a reopen date for walk-ins will be established in conjunction with recommendations from ISDH. To file a claim please contact our case management staff at 317-646-2238. For agency information or questions, please visit us at [www.in.gov/icrc](http://www.in.gov/icrc)

Best Regards,

Greg L. Wilson Sr.  
Executive Director

